

Proxy Access FAQ

PROXY ACCESS:

Proxy access allows a parent / legal guardian to use MyChart to communicate with the practice and is broken down into 5 groups, each with different functionality.

[Pediatric & Adolescent Proxy Access \(Parent / Guardian access patient under 18\)](#) –

For this group MyChart allows parents / legal guardians to securely communicate on behalf of a pediatric patient under the age of 18.

At age 18, the patient will have full control of their MyChart account and the parent / legal guardian's access will be automatically discontinued unless Adult Proxy Access has been approved by the patient (see details below).

[The following services are available to proxies with Pediatric and Adolescent Proxy Access when a child is under 13:](#)

- Ability to review, make or request to cancel appointments
- Ability to view portions of the patient's medical record such as allergies, medications, histories, problem list, and recent visit information
- Ability to receive certain lab results
- Ability to communicate with providers via secure messaging regarding health concerns
- Ability to request prescription refills

When the patient turns 13 years old, access is automatically transitioned to limit the services to which the parent / legal guardian has access to.

[Only the following services are available to parents / legal guardians once the patient turns 13:](#)

- Ability to make appointments
- Ability to communicate with providers via secure messaging regarding health concerns
- Ability to view immunization histories
- Ability to view growth charts
- Ability to pay bills
- Links to other sites that will provide health information