## Patient User Guide Virtual Visits

Virtual Visits uses live videoconference technology to connect you to your clinician. After your virtual visit has been scheduled, be sure to complete the following steps before your appointment. Note: You must have a MyChart account in order to complete a Virtual Visit. If you do not have one, please contact your practice.

## Prepare for your visit

1. Download the MyChart and Zoom applications On your mobile device, navigate to the Apple or Google Play stores to download these two applications to your device.



## On the day of your visit

1. Sign into your MyChart Account and Complete your Pre-Visit Validation 15 minutes prior to your Appointment

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Onli	ne Virtual ursday, June 6, 2	Visit <sup>019</sup>	
You must con joining this vi	nplete Pre-Visit deo visit.	Validatio	n be
Starts at 9:15 A 45 minutes	κ <b>M</b> ca	X noal Appt:	Add Callent
Wait List Availa Get notified if an er becomes available	ble arlier appointmen	e.	Gat C Wait L
Joshua Cabral,	LMHC		
GET READY			
Pre-Visit Valida Save time at your a some of your inform	ition ppointment by up nation now.	odating	e/ Bog
Confirm Appoint Confirm now to skil appointment.	n <b>tment</b> p the reminder ca	il for this	Confi
Review Instruc	tions		
	BEGIN VISI	r.	

2. After Pre-Visit Validation is complete, you will have the option to complete your co-pay.

If you choose not to pay, your practice will send you a bill.

## **Online Virtual Visit** Starts at 9:15 AM × 鼤 Wait List Available ( Joshua Cabral, LMHC Pre-Visit Validation Complete Thanks for using Pre-Visit Validation. Information you've submitted is now Confirm Appointment to skip the per Review instructions An Online Virtual Visit is a live, in 4. You will be directed to the Zoom app. Once there, click "Join Meeting" 200m Zoom app is installed, please click Join Meeting please download Zoom app from 4-194-922 after you install Zoom app in by iPhone one-tap (US Toll):

3. Click the Begin Visit button

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Download from AppStore

You will be directed to the "waiting" screen. You will not need to sign in as the host. Your provider will complete this task.

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Meeting ID	988	-136-694
Time 10:00	AM Eastern Day	light Time
Date	20	19-07-25
IF YOU ARE T	HE HOST, SIGN IN	TO START